

#### PRACTICAL STEPS FOR ACHIEVING WORLD-CLASS ANIMAL WELFARE

To be leaders in our field, animal welfare is paramount. Ensuring high standards of welfare is not only important for animals but also enables engaging and memorable visitor experiences through opportunities to see positive animal behaviours. If your organisation is devoted to animal care and conservation, *Animal Welfare* can assist you in assessing welfare, improving your welfare standards and implementing strategies for continuous improvement.

Our workshops cover a variety of complex and interrelated disciplines, which you can select to meet your organisation's needs.

#### 1. Inspiring welfare foundations

## FULL DAY (this module is a prerequisite for all disciplines)

At this keystone workshop you will gain an appreciation of the need to consider science and community values to develop a robust animal welfare strategy.

- Gain foundational knowledge in animal welfare science and discover the core elements of animal welfare.
- Understand your community, the importance of social license, and the rise of ethical wildlife tourism.
- Discover how an animal welfare code can promote proactive discussions, improve team cohesion, and empower staff to continuously improve practices that support positive animal welfare outcomes.
- Identify your organisational values to shape an animal welfare strategy that aligns with your business needs and ethos.

*Ideal for...* inspiring cultural change, unifying team vision and purpose, developing strategic vision.





#### **2. Proactive welfare assessment** FULL DAY

Use a real-world risk assessment tool to consider animal welfare and develop confidence using and implementing a proven risk assessment tool.

- Gain an insight into the foundations of welfare assessment before diving into welfare assessment science and methodology.
- Explore the Five Domains Model and other tools used to assess animal welfare, and support evidence-based decision-making.
- Hear first-hand accounts from Zoos Victoria staff who have used the tool to support improved welfare outcomes.
- Learn how to plan for and strive for continuous improvement in welfare assessment.
- Investigate case studies of animal welfare interventions

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# Animal Welfare

Supporting animals to thrive in our care

#### **3. Animal visitor experiences** FULL DAY

Learn how to develop ethical animal encounter for visitors.

- Define ethical and eco-centric encounters.
- Discover how to frame ethical animal experiences and create anticipation in visitors.
- Explore welfare considerations for animal interactions.
- Learn about frameworks that can be used to assess existing and new encounters.
- Explore Zoos Victoria case studies that highlight animal welfare and visitor experience outcomes.

*Ideal for...* deepening social science understanding, strengthening social license, improving business ethics.



#### We provide

- A consultation to discuss your business needs.
- Targeted agenda, briefing document and supporting materials.
- Access to Zoos Victoria's Animal Welfare specialists.

#### You provide

- Resources for workshop materials (i.e. paper, printing, pens).
- Catering for participants and workshop space. For bookings hosted at Zoos Victoria, this can be arranged at additional cost and pending availability.

#### Location

Workshops can be offered at Melbourne Zoo or Healesville Sanctuary so you can get a first-hand look at our welfare standards and facilities. For international and interstate requests, facilitator travel incidentals are an additional fee.

### Pricing (ex GST)

Program One (1 day)	\$7,560
Program One, plus Two or Three (2 days)	\$13,620

All pricing is based on groups of up to 25 participants. We can cater for larger groups at an additional cost.



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